



PARENT / CARER, VOLUNTEER AND VISITOR CODE OF CONDUCT

Approved: June 2026
Review date: June 2028

At Southway Junior School we are very fortunate to have supportive and friendly families. Our families recognise that educating children is a process that involves partnership between home and school and understand the importance of a good working relationship to equip children with the necessary skills for adulthood. For these reasons we welcome and encourage parents/carers to participate fully in the life of our school.

RESPECT AND CONCERN FOR OTHERS AND THEIR RIGHTS

We expect parents and carers to show respect and concern for others by:-

- supporting the respectful ethos of our school by setting a good example in their own speech and behaviour towards all members of the school community;
- working together with teachers for the benefit of children. This includes approaching the school to resolve any issues of concern and to discuss and clarify specific events in order to bring about a positive solution;
- reinforcing the school's policy on behaviour; this is available on the school website;
- respecting the learning environment appropriately (both in school and off site),
- parking with consideration and respect for others when delivering and collecting children from school (see our Parent Parking Promise)

In order to support a peaceful and safe school environment, the school does not tolerate:-

- disruptive behaviour which interferes with the operation of a classroom, an office area or any other part of the school grounds;
- using loud and/or offensive language or displaying temper;
- threatening harm or the use of physical aggression towards another adult or child. This includes approaching someone else's child in order to discuss or chastise them and physical punishment against your own child on school premises. (Some actions may constitute an assault with legal consequences);
- damaging or destroying school property;
- abusive, threatening, malicious or inflammatory emails, phone or social network messages
- smoking and consumption of alcohol or other drugs or accessing the school site whilst intoxicated;

The above behaviours on school premises will be reported to the appropriate authorities and the Governing Body may prohibit an offending adult from entering the school grounds to safeguard our school community. We trust that parents, carers and visitors will fully support this Code of Conduct.

Learning and achieving together





SOCIAL MEDIA

Social media websites are being used increasingly to fuel campaigns and complaints against schools, Headteachers, school staff, and in some cases, other parents/pupils. Southway Junior School considers the use of social media websites being used in this way as unacceptable and not in the best interests of the children or the whole school community.

Any concerns you may have must be raised with school staff in the following order so they can be dealt with fairly, appropriately and effectively for all concerned.

- a) Class Teacher
- b) Year Group Leader
- c) Assistant Headteacher
- d) Headteacher
- e) Chair of Governors

In the event that any pupil or parent/carer of a child/ren being educated at Southway is found to be posting libellous or defamatory comments on Facebook, WhatsApp and/or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this. The school will also expect that any parent/carer or pupil removes such comments immediately.

In serious cases the school will also consider its legal options to deal with any such misuse of social networking and other sites. Additionally, and perhaps more importantly, is the issue of cyber bullying and the use by any member of the school community to publicly humiliate another by inappropriate social network entry. We will take and deal with this as a serious incident of school bullying.

The purpose of this document is to serve as a reminder to all parents / carers, volunteers and visitors to our school regarding expected conduct so that we can continue to work in partnership to provide a safe and positive school environment for all children.

